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# Court management and case management

Justice Muhamed Mustaque  
Judge High Court of Kerala

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- Objectives
- Effectiveness, efficiency, quick disposal of cases in accordance of law
- Master of court
- Command
- Respect
- Attitude
- flexibility

- - Control through the procedure
  - Focus on substantial justice
  - Every step should inspire that justice is aim
  - Pretrial stage
  - Classifying types of cases
  - One that may require trial
  - Settlement through the mediation

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- Six sigmas in judicial process
- Technique and tools for improvement
- Six stigma concept comes from statistics
- Coined by Smith of Motorola
- To improve quality of out put

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- Application of six sigma in judicial process
- Define, Measure, Analyze, Improve, & Control.
- Focus on litigant
- Understand his problem and best solution at earliest
- Manage process of law at pace with statistical counts of pending matters

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- Kaizen
- Japanese business philosophy of continuous improvement of working practices, personal efficiency, etc.
- Personal discipline
- Orderliness and cleanliness
- Team work
- Quality circles
- Suggestions for improvement

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- Building interpersonal skills
- Active listening
- Building relationship to create conducive environment
- Leadership
- Motivation
- Positive outlook
- Patience
- Acknowledge others expertise
- Open to criticism
- Show real interest in colleagues and staffs
- Be assertive of your views

[https://youtu.be/\\_fnke9MoyLY](https://youtu.be/_fnke9MoyLY)

Jack Ma gives speech at Hong Kong  
University

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THANK YOU